

Hired's Medical Call Center Training

Benefits

- Free career training program for eligible participants
- Average starting wage: \$18 - \$20/hour
- Support including interview clothing, fuel, or bus cards.
- Job coach & placement opportunities

Training & Certification Includes

- NorthStar Digital Literacy certificates
- Mental health/crisis training & certificate
- Microsoft Office specialist certifications
- National Retail Federation certificate
- Healthcare systems medical terminology
- Medical call center customer service skills

Schedule

May 12 - June 27, 2025
Hybrid (first 2 weeks in-person, remainder online)
4 days/week for 7 weeks
Monday-Thursday 9:30 AM - 1:30 PM

Location

Northwest Family Service Center
7051 Brooklyn Blvd,
Brooklyn Center, MN 55429

Requirements

- High school diploma or GED
- Subject to criminal background check
- Low-income household eligibility
- One year recent customer service experience
- Minneapolis residents preference



More Information

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This program is offered by Hired in partnership with:

