

COMMUNITY INSIDER

Volume 1 Issue 10

Spring 2024

Editor's Welcome

Awakening

A new season dawns
Temperatures rise
Soft rains nourish the land
Flowers bloom
The Earth awakens from its slumber
Slowly
Languidly
Teeming with new life
And new beauty
Spring is here
Possibilities abound
Nature rejoices
Refreshed
Renewed
Ready to blossom and bloom
We rejoice and do the same
New hope
New ideas
New chances
What will spring show you?

Melissa Pappas
Editor



The first robins of spring!

President Council Contact Information

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<http://www.stphapresidentscouncil.org>

Important Numbers

Maintenance Work Order: 298-4413

Emergency Maintenance: 227-9919

Police Non-Emergency: 292-1111

Spring is in the air.

No...wait, that's pollen.

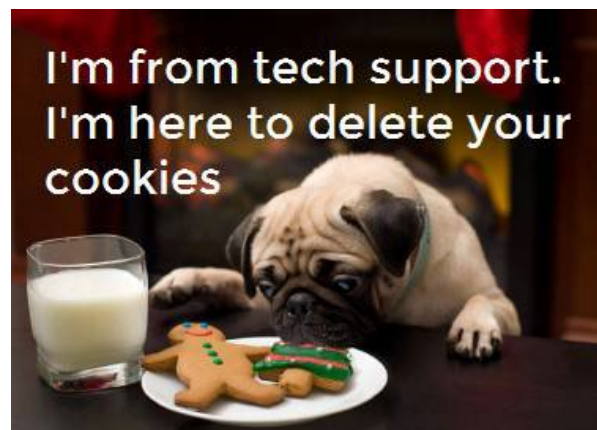
Mark Your Calendar

Computer Team: May 23rd, June 27th, July 25th at 1:00PM



Just For Laughs:

This issue we have some computer related funnies.



Artist's Corner

This issue we would like to feature Mindy Johnson from Cleveland Hi-Rise.



In 2023, one of Mindy's poems was chosen in the St. Paul Sidewalk Poetry contest.

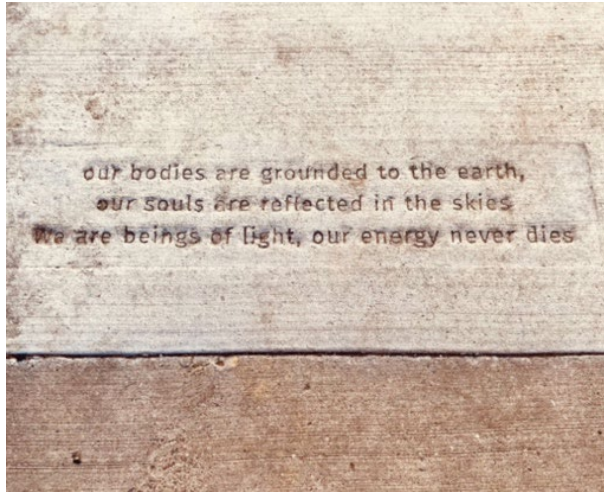
Here is the winning poem:

our bodies are grounded to the earth,

our souls are reflected in the skies

*We are beings of light, our energy
never dies*

Here is how it looks on the sidewalk:



Here is some more information about the sidewalk poetry contest including the other poems that were chosen in 2023.

<https://publicartstpaul.org/project/poetry/#2023-selected-poems>

Congratulations, Mindy on having your work chosen and recognized!

Hi-Rise Happenings

Seal Celebration of Life:

This April, Seal Hi-Rise held a Celebration of Life to honor several longtime residents who had recently passed away, along with other residents who have died since Covid.

There were pictures, a guestbook, and a memorial video. Pizza from Davanni's was served.

Here are some pictures from the event.





Beautiful Spring Blooms

Here are some beautiful flower pictures from various hi-rises.

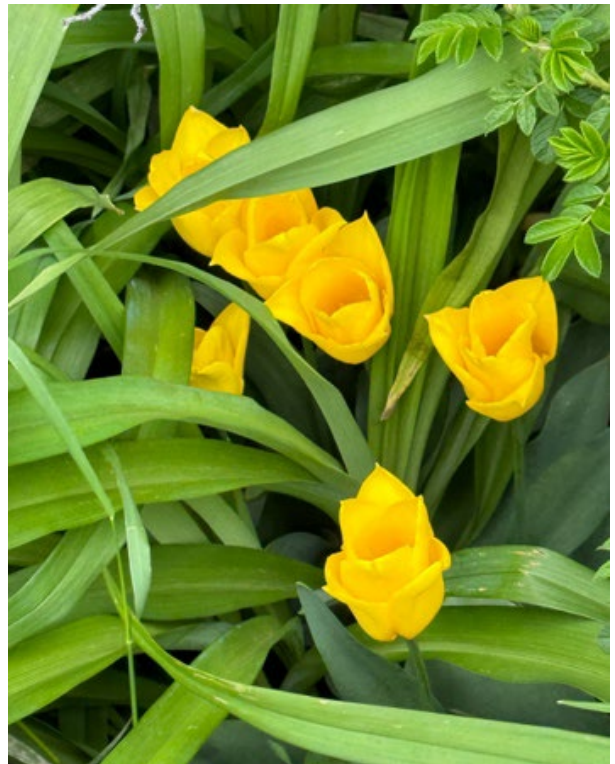
From Mindy Johnson from Cleveland Hi-Rise:



From Camille Gunderson from Neill Hi-Rise:



Some flowers near Dunedin Hi-Rise:





Flowers by Seal Hi-Rise:



“Flowers don’t worry about how they’re going to bloom. They just open up and turn toward the light and that makes them beautiful.” – Jim Carrey

Computer Corner



Here are some helpful tips and reminders from your new IT Contractor Melissa Pappas.

Submitting help desk tickets

I first want to thank everyone for submitting tickets to the helpdesk when there is a computer problem at your site. That being said, there are a few things you can do to assist the Computer Peers and IT Contractor and help us fix your issues more quickly.

- Try to describe the problem in as much detail as you can. It is common to get tickets that just say things like “The computers are down” or “Computer 1 isn’t working”. That doesn’t give us much information about the problem or what needs to be done to fix it. Please describe exactly what the problem is and what you were doing when it occurred. (What program you were using, what you were trying to do on the computer, etc.)
- For things like the printer needing paper or toner, you should contact your Computer Admin if there is one or a Residents Council board member. (Also

look to see if anything is posted in the computer area about bringing your own paper if you want to print.) The helpdesk doesn’t really handle things like this.

Printing:

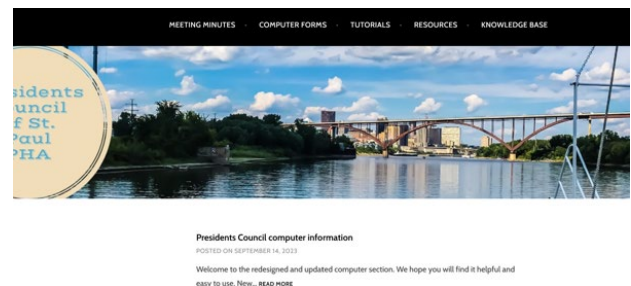
- Please check the printer for paper before you try to print something. It is very common to find a printer in an error state with multiple documents waiting to print and no paper in the tray. Also, if your document doesn’t print right away, please check the printer before trying to print it again.

Other Reminders:

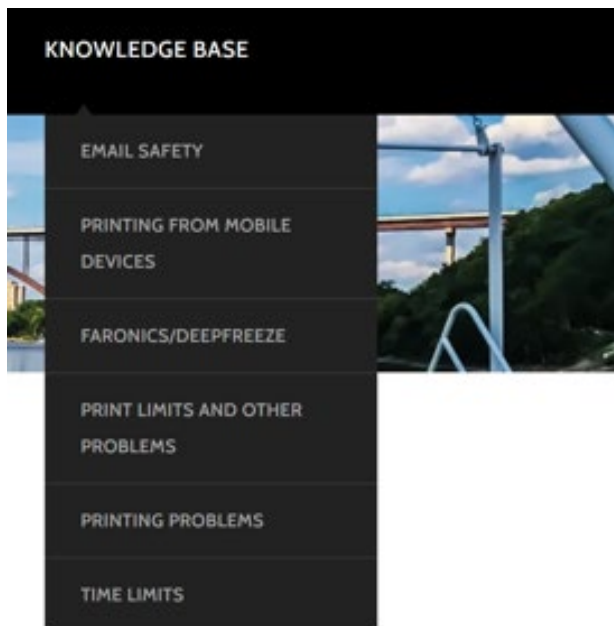
- Please do not turn off hi-rise computers when you are done using them. They need to be on to receive software updates. (Antivirus and other Faronics programs.)
- Please don’t eat or drink by the computers. There have been cases of keyboards and other equipment being damaged by spilled drinks. (Not to mention that can leave the whole area a sticky mess.)

Finally, I’d like to remind everyone of the resources available to you. First, is the helpdesk. You can email tickets to phatechhelp@gmail.com

There also is the redesigned computer section on the Presidents Website.



This section of the site contains computer tutorials, Computer Team Meeting minutes, Resources for computer training and education, software and equipment purchases, and a knowledgebase. This Knowledgebase is still being developed, but the aim is to provide information and solutions for common problems.



Hopefully this can become a good resource for everyone. I would also like to know what issues you would like articles written for.

“Hello, IT. Have you tried turning it off and back on again?”- Roy, “The IT Crowd”