

Hired's Human Services Training

Benefits

- Average starting wage of industry employment \$20-22/hour
- Support including interview clothing, fuel, or bus cards
- Employer networking experience
- For Minneapolis residents, a \$100 completion stipend

Training & Certification Includes

- Introduction and role of a Community Support Specialist in Human Services
- Northstar Digital Literacy certificates
- Mental Health First Aid certification
- Customer service and terminology
- Business professionalism and leading in Human Services
- Coaching, counseling, and navigating resources

Schedule

Dates: January 26 -March 5, 2026
Hybrid (half in person, half online)
4 days/week for 6 weeks
Monday – Thursday, 9:30 AM – 2:30 PM

Location

Hired North Loop Office
217 Fifth Ave N, Third Floor
Minneapolis, MN 55401

Requirements

- High school diploma or GED
- Subject to criminal background check as positions vary in policies
- Seeking employment in Human Services
- 1 year of recent customer service experience
- Low-income household
- Preference to Minneapolis residents



More Information

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Program is a collaborative between Hired, Century College, DEED, Lutheran Social Services and Touchstone Mental Health

This program is offered by Hired in partnership with:



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