

# Hired's Medical Call Center Training

## Benefits

- Free career training program for eligible participants
- Average starting wage: \$18 - \$20/hour
- Support including interview clothing, fuel, or bus cards.
- Job coach & placement opportunities

## Training & Certification Includes

- NorthStar Digital Literacy certificates
- Mental health/crisis training & certificate
- Microsoft Office specialist certifications
- National Retail Federation certificate
- Healthcare systems medical terminology
- Medical call center customer service skills

## Schedule

March 10 - April 28, 2025  
Online (first 3 days in-person)  
4 days/week for 7 weeks  
Monday-Thursday 9:30 AM - 1:30 PM

## Location

Northwest Family Service Center,  
7051 Brooklyn Blvd, Brooklyn  
Center, MN 55429

## Requirements

- High school diploma or GED
- Subject to criminal background check
- Low-income household eligibility
- One year recent customer service experience
- Minneapolis residents preference



## More Information

Contact: Christina Layer  
Email: [Christina.Layer@hired.org](mailto:Christina.Layer@hired.org)  
Call: 612-483-0924



This program is offered by Hired in partnership with:

